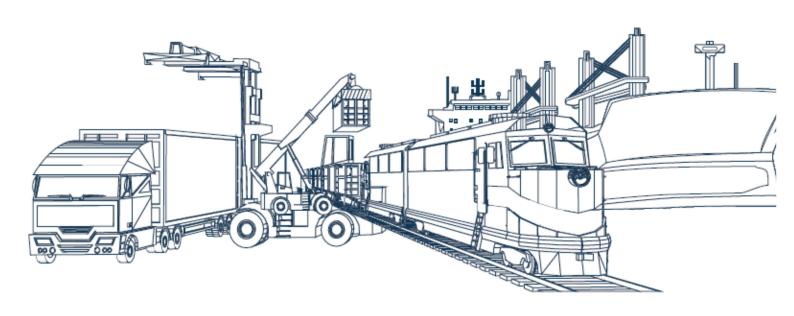


Integrated Annual Report 2016
GRI G4 Content Index



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## **UN Global Compact principles**

The Grindrod approach to sustainability takes cognisance of the ten UN Global Compact principles, which address the areas of human rights, labour standards, environment and anti-corruption.

These four areas are supported in Grindrod's pillars of sustainability, which embed the principles of the sustainable management of social and natural capital in a systematic way and in line with the precautionary approach through risk management and continuous improvement initiatives. The pillars acknowledge the importance of employee, contractor and visitor health and safety and respect for people based on the principles entrenched in the Universal Declaration of Human Rights, as well as minimising the adverse impact of Grindrod's activities on the environment. The fourth pillar acknowledges the need for respect for the human rights, culture and customary livelihoods in the relationships with the communities within which Grindrod operates.

In compiling sustainability-related information, Grindrod considers the material aspects that may impact on its ability to create and sustain value for its stakeholders. The sustainability information is reported on using the GRI-G4 reporting framework, which provides the basis for reporting in specific items on economic, environmental and social aspects. These aspects are associated with the ten Compact Principles, and the GRI indicators incorporated in the integrated annual report and their association with the principles is as follows:

Area	No	Principle	GRI Indicators
Human Rights	1	Businesses should support and respect the protection of internationally proclaimed human rights	G4-11, G4-15, G4-LA5, G4-LA6, G4-LA12, G4-HR3, G4-HR4, G4-HR5, G4-HR6, G4-HR8, G4-HR12, G4-PR1, G4-PR2, G4-PR8
	2	Businesses should make sure that they are not complicit in human rights abuses	G4-HR3, G4-HR4, G4-HR5, G4-HR6, G4-HR8, G4-HR12
	3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	G4-11, G4-HR4
Labour	4	Businesses should uphold the elimination of all forms of forced and compulsory labour	G4-HR6
standards	5	Businesses should uphold the effective abolition of child labour	G4-HR5
	6	Businesses should uphold the elimination of discrimination in respect of employment and occupation	G4-LA1, G4-LA12, G4-HR3, G4-HR8
	7	Businesses should support a precautionary approach to environmental challenges	G4-14, G4-EC2, G4-EN5, G4-EN10, G4-EN18, G4-EN19, G4-EN24
Environ- ment	8	Businesses should undertake initiatives to promote greater environmental responsibility	G4-15, G4-EN3 to EN7, G4-EN8, G4-EN10, G4-EN11 to EN13, G4-EN15 to EN21, G4-EN22 to EN25, G4-EN27, G4-PR4
	9	Businesses should encourage the development and diffusion of environmentally friendly technologies	G4-EN6, G4-EN7, G4-EN10, G4-EN19, G4-EN27
Anti- corruption	10	Businesses should work against all forms of corruption, including extortion and bribery	G4-41, G4-56, G4-57, G4-58, G4-SO4, G4-SO6



## **GRI G4 Content Index**

Grindrod has, since 2005, qualified and quantified its sustainability measures according to the GRI content index. GRI G4 was adopted for integrated reports issued since 2014, measured on a "core in accordance" option.

The GRI G4 content index below has been compiled with a distinction between the general standard disclosures required in terms of the core- and comprehensive "in accordance" options as follows:

Indicators marked with	Reporting required for core "in accordance" option
Indicators marked with	Reporting required for comprehensive "in accordance" option

The content index includes aspects that are considered material, with compliance with the disclosure requirements of the framework indicated in the "status" column of the content index as follows:

Status	Description
	Compliant with disclosure requirements – detail included in the Integrated Annual Report
	(IAR) as per the page numbers indicated, or included in supplementary information
	available on the company's website.
•	Partially compliant with disclosure requirements – detail included in the IAR as per the
	page numbers indicated, or included in supplementary information available on the
	company's website.

The content index includes aspects that are considered material, with compliance with the disclosure requirements of the framework indicated in the "status" column of the content index as follows:

Indicator	Description	Status	IAR page reference
General s	General standard disclosures		
Strategy a	nd analysis		
G4-1	Statement from the most senior decision-maker of the organisation		8
G4-2	Description of key impacts, risks, and opportunities		20/21, 61/62
Organisat	ional profile		
G4-3	Name of the organisation		107
G4-4	Primary brands, products, and/or services		14, 15
G4-5	Location of organisation's headquarters		107
G4-6	Number of countries where the organisation operates		18
G4-7	Nature of ownership and legal form		107
G4-8	Markets served		14, 15
G4-9	Scale of the reporting organisation		16 – 19
G4-10	Employee profile		39, HCIS
G4-11	Employees covered by collective bargaining schemes		40
G4-12	Organisation's supply chain		40
G4-13	Significant changes during the reporting period regarding the		6, 8, 10
	organisation's size, structure, ownership or supply chain		
G4-14	Explanation of whether and how the precautionary approach or		12/13, EIS
	principle is addressed by the organisation		
G4-15	Externally developed economic, environmental, and social		3, 7, 11, 13, 34, 35,
	charters, principles, or other initiatives to which the organisation		56 – 60
	subscribes or endorses		
G4-16	Memberships of associations		None material

HCIS: Human Capital Information Supplement EIS: Environmental Information Supplement



Indicator	Description	Status	IAR page reference
	material aspects and boundaries		1 0
G4-17	Scope of report		3
G4-18	Process for defining report content and aspect boundaries		3
G4-19	Material aspects for defining report content		3
G4-20	Aspect boundaries within the organisation		3
G4-21	Aspect boundaries outside the organisation		3
G4-22	Restatements		None material
G4-23	Significant changes		None material
Stakehold	ler engagement		
G4-24	Stakeholder groups		40
G4-25	Identification and selection of stakeholder groups		40
G4-26	Approaches to stakeholder engagement		40
G4-27	Stakeholder engagement		40, 60, 75
Report pro			
G4-28	Reporting period		3 (Jan – Dec)
G4-29	Date of most recent previous report		2015
G4-30	Reporting cycle		Annual
G4-31	Contact point for questions		107
G4-32	GRI content index		This table
G4-33	External assurance	_	80
General s	tandard disclosures		
Governan			
G4-34	Governance structure		56
G4-35	Process for delegating authority to senior executives		57, 58
G4-36	Executive-level appointment		58
G4-37	Stakeholder consultation processes		40, 60, 75
G4-38	Composition of board and committees		50 – 54
G4-39	Independence of the chair of the board		50, 57
G4-40	Nomination and selection processes for board members		57, 74
G4-41	Avoidance of conflicts of interest		59
G4-42	Board's role in development, approval and updating		3, 57
G4-43	Enhancing board members' knowledge levels		57, 74
G4-44	Governance bodies evaluation		57, 65, 66
G4-45	Identification and management of risks and opportunities		57, 61 – 63
G4-46	Review of risk management processes		63
G4-47	Frequency of review		63
G4-48	Review and approval of integrated report		3
G4-49	Process for communicating critical concerns		60, 107
G4-50	Nature and number of critical concerns recorded		None material
G4-51 <b>■</b>	Remuneration policies		65
G4-52	Process for determining remuneration		66
G4-53	Stakeholder involvement in remuneration		66
Ethics and			
G4-56	Values, principles, standards and norms of behaviour		12, 56, 59, 75
G4-57	Mechanisms for seeking advice on ethical issues		107
G4-58	Mechanisms for reporting concerns on ethical issues		107



Indicator	Description	Status	IAR page reference
Specific s	tandard disclosures		, ,
Economic			
Economic	performance		
G4-EC1	Direct economic value generated and distributed	-	36
G4-EC2	Financial implications and other risks and opportunities for the		41, EIS
	organisation's activities due to climate change		,
G4-EC3			Annual financial
0.200	Coverage of the organisation's defined benefit plan obligations		statements – on
	Coverage of the organisation of defining pointing plant obligations		website
G4-EC4	Financial assistance received from government		None
	conomic impacts	_	110110
G4-EC7	Development and impact of infrastructure investments and		33, 40
01 201	services supported	_	00, 10
G4-EC8	Significant indirect economic impacts, including the extent of		40
01 200	impacts	_	10
Environm	•		
Materials			
G4-EN1	Materials used by weight or volume	N/A	
G4-EN2	% of materials used that are recycled input materials	N/A	
Energy	7 of the control of t	,, .	
G4-EN3	Energy consumption within the organisation		41, EIS
G4-EN4	Energy consumption outside of the organisation		41, EIS
G4-EN5	Energy intensity		4, 41, EIS
G4-EN6	Reduction of energy consumption		41, EIS
G4-EN7	Reduction in energy requirements of products / services		41, EIS
Water	, , , , , , , , , , , , , , , , , , ,		,
`G4-EN8	Total water withdrawal by source	_	41, EIS
G4-EN9	Water sources significantly affected by withdrawal of water	N/A	,
G4-EN10	Percentage and total volume of water recycled and reused	,	None
Biodivers	· · · · · · · · · · · · · · · · · · ·		
G4-EN11	Operational sites owned in areas of high biodiversity		None
G4-EN12	Significant impacts on biodiversity		None
G4-EN13	Habitats protected or restored		None
G4-EN14	Number of endangered species affected by operations	N/A	110110
Emissions		14,7 (	
G4-EN15	Direct greenhouse gas (GHG) emissions (Scope 1)	_	41, EIS
G4-EN16	Indirect GHG emissions (Scope 2)		41, EIS
G4-EN17	Other indirect GHG emissions (Scope 3)		41, EIS
G4-EN18	GHG emissions intensity		5, EIS
G4-EN19	Reduction of GHG emissions		41, EIS
G4-EN20	Emissions of ozone-depleting substances (ODS)		EIS
G4-EN21	NO <sub>x</sub> , SO <sub>x</sub> , and other significant air emissions		41, EIS
Effluents	•		, =
G4-EN22	Total water discharge by quality and destination		EIS
G4-EN23	Total weight of waste by type and disposal method		41, EIS
G4-EN24	Total number and volume of significant spills		26
G4-EN25	Transport of hazardous waste		None
G4-EN26	Identity, size, protected status, and biodiversity value of water	N/A	
J 1 LI120	bodies significantly affected by the reporting organization's	14// 1	
	discharges of water and runoff		
	mental Information Supplement		

EIS: Environmental Information Supplement



Indicator	Description	Status	IAR page reference
	and services		
G4-EN27	Impact mitigation of environmental impacts of products / services		41, EIS
G4-EN28	Percentage of products sold and their packaging materials that	N/A	
	are reclaimed by category		
Complian			
G4-EN29	Monetary value of significant fines and total number of non-		None
	monetary sanctions for non-compliance with environmental laws		
	and regulations		
Transport			
G4-EN30	Significant environmental impacts of transporting products and	•	EIS
	other goods and materials used for the organisation's operations,		
	and transporting members of the workforce		
	Omission: workforce transportation not included		
Social			
	bour practices and decent work		
Employme		_	11010
G4-LA1	Number of new employee hires and employee turnover by age		HCIS
0	group, gender and region		
-	onal health and safety	_	Mana
G4-LA5	Percentage of workforce represented in formal joint management-	<u> </u>	None
04146	worker health and safety committees	_	20 11010
G4-LA6	Rates of injury, occupational diseases, lost days, and		39, HCIS
Training	absenteeism, and number of work-related fatalities		
G4-LA9	Average bours of training per year per employee		38, HCIS
G4-LA9	Average hours of training per year per employee  Omission: disclosed as average value spend per employee and	_	30, HUIS
	not average hours by gender and employee category		
G4-LA10	Programs for skills management and lifelong learning that support		HCIS
G4-LATO	the continued employability of employees and assist them in	_	11010
	managing career endings		
G4-LA11	Percentage of employees receiving regular performance and	_	HCIS
O <del>4</del> -LATT	career development reviews	_	11010
	Omission: not disclosed by gender or employee category		
Diversity a	and equal opportunity		
G4-LA12	Composition of governance bodies and breakdown of employees		39, 55, HCIS
O	per category according to gender, age group, minority group		30, 30, 1.3.2
	membership, and other indicators of diversity		
Social: Hu	ıman rights		
Non-discr			
G4-HR3	Incidents of discrimination and actions taken		None
Freedom (	of association and collective bargaining		
G4-HR4	Operations and suppliers identified in which the right to exercise	_	None
	freedom of association and collective bargaining may be violated		
	or at significant risk, and measures taken to support these rights		
	Omission: suppliers not assessed		
Child labo	our		
G4-HR5	Operations and suppliers identified as having significant risk for		None
	incidents of child labour, and measures taken to contribute to the		
	effective abolition of child labour		
	Omission: suppliers not assessed		
HCIS: Huma	an Capital Information Supplement		

HCIS: Human Capital Information Supplement EIS: Environmental Information Supplement



G4-HR6 Operations and suppliers identified as having significant risk for incidents of forced or compulsory labour, and measures to contribute to the elimination of all forms of forced or compulsory labour Omission: suppliers not assessed  Indigenous rights  G4-HR8 Total number of incidents of violations involving rights of indigenous peoples and actions taken  Human rights grievance mechanisms  G4-HR12 Number of grievances about human rights impacts filed, addressed, and resolved through formal grievance mechanisms  Social: Society  Anti-corruption  G4-SO4 Communication and training on anti-corruption policies and procedures Omission: business partners  Public policy  G4-SO6 Total value of political contributions by country and recipient  Anti-competitive behaviour  G4-SO7 Total number of legal actions for anti-competitive behaviour, anti-trust, and monopoly practices and their outcomes  Compliance  G4-SO8 Value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations  Social: Product responsibility  Customer health and safety  G4-PR1 % of significant product and service categories for which health & safety impacts are assessed for improvement  G4-PR2 Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts and services during their life cycle, by type of outcomes  Product and service labelling  G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes  Marketing communications  G4-PR6 Sale of banned or disputed products  And services during their life cycle, by type of outcomes  Marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data	ıs IAR page refe	rence
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G4-S08 Value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations  Social: Product responsibility  Customer health and safety  G4-PR1 % of significant product and service categories for which health & safety impacts are assessed for improvement  G4-PR2 Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes  Product and service labelling  G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes  Marketing communications  G4-PR6 Sale of banned or disputed products  G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance	None	
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G4-PR1 % of significant product and service categories for which health & safety impacts are assessed for improvement G4-PR2 Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes  Product and service labelling G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes  Marketing communications G4-PR6 Sale of banned or disputed products G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance	None	
G4-PR1 % of significant product and service categories for which health & safety impacts are assessed for improvement  G4-PR2 Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes  Product and service labelling  G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes  Marketing communications  G4-PR6 Sale of banned or disputed products  G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance		
safety impacts are assessed for improvement G4-PR2 Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes  Product and service labelling G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes  Marketing communications G4-PR6 Sale of banned or disputed products G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance		
voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes  Product and service labelling  G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes  Marketing communications  G4-PR6 Sale of banned or disputed products  G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance	/A	
Product and service labelling  G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes  Marketing communications  G4-PR6 Sale of banned or disputed products N// G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance	/A	
G4-PR4 Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes  Marketing communications  G4-PR6 Sale of banned or disputed products N/A  G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance		
Marketing communications  G4-PR6 Sale of banned or disputed products N/A  G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance	None	
G4-PR6 Sale of banned or disputed products  G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance		
G4-PR7 Incidents of non-compliance with regulations and voluntary codes concerning marketing communications  Customer privacy  G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance	/Δ	
Customer privacy G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data Compliance		
G4-PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data  Compliance		
Compliance	None	
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G4-PR9 Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services	None	